DELDEN GARAGE DOORS
"Experience the Quality"

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Limited Warranty for Delden Residential Doors
General Information

Delden Manufacturing warrants to the original purchaser that Delden will, at Delden's option, repair, replace or refund at original purchase price, items of a Delden Residential Garage Door that are defective in material or workmanship and at the home of original installation for the warranty periods stated in the Limited Warranty Table on the reverse of this form, pursuant to the terms of this Limited Warranty which includes more specific Limited Warranties on the reverse side.

The Delden Limited Warranty is for installations of complete Delden garage doors (sections and hardware) for single-family residential, residential condominium or similar residential multi-family housing. The Delden Limited Warranty does not apply to commercial, industrial, rental property or non-residential uses. The Delden Limited Warranty is not transferable or assignable in whole or part.

The Delden Limited Warranty extends to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranty period begins at the time of purchase. The Delden Limited Warranty is extended to the original purchaser only. **Warranty does not apply to any damage or deterioration caused by**: abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the areas surrounding the door or the door itself, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on Delden's installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Delden Manufacturing.

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing at the address listed below or via email to **sales@deldenmfg.com**. Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, Delden may, at its discretion, send its agents or personnel to inspect the product before repair, replacement, or refund or payment. Delden may also instruct the purchaser to return the specified item(s) to the nearest Delden facility, shipping prepaid. As a condition of payment to the original purchaser, original purchaser must sign a legal waiver for any warranty payment, product provided or work performed. Response may take up to two weeks from receipt of warranty claim.

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Delden Service Center
3530 N. Kimball Drive
Kansas City, MO 64161
sales@deldenmfg.com

Name of Installation Company_____

Address_____City_____State_____Zip_____

Date of Purchase _____

If Delden determines the item(s) to be defective within the applicable limited warranty period, Delden agrees, at Delden's option, to repair, replace or refund at the original purchase price, the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPLACEMENT, REFUND OF ORIGINAL PURCHASE PRICE OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL DELDEN BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S).

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

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DELDEN LIMITED WARRANTY TABLE

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

	GARAGE DOORS								
	STEEL							ALUMINUM	WOOD
	OV-25 1000/ DV-100	OV-25 2000/ DV-200	DC-138/ Lincoln 3000/ DV-300/ DV-400	PR-24 1000	PR-24 2000	DC-200/ DTR-3000/ DV-500/ DV-600		Vista	Wood Flush
	Vintage 1000/ VIN-100	Vintage 2000/ VIN-200	Vintage 3000/ Hillcrest 3000/ VIN-300/ VIN-400	Classica 1000	Deltrim 2000	Classica 2000/ Deltrim 3000/ DTR-3500/ VIN-500/ VIN-600	Classica 3000		Wood Carriage House*
Paint System – For Single Family Homes	15 Years	25 Years	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	5 Years	n/a
Paint System – For Condominium or similar Multi-Family Housing	5 Years	7 Years	10 Years	10 Years	10 Years	10 Years	10 Years	1 Year	n/a
Sections, Parts, Hardware & Springs	1 Year	2 Years	3 Years	3 Years	4 Years	5 Years	Lifetime	5 Years	1 Year

*"Your Home Your Design" Custom Wood

Limited Warranty for Delden Steel and Aluminum Garage Doors

Paint System Limited Warranty

If your Delden steel or aluminum garage door sections rust through because of the paint cracking or peeling, Delden warrants to the original purchaser that Delden will, at Delden's option, repair, replace, or refund the original purchase price the defective section for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting a Delden steel door not in accordance with the manufacturer's instructions, voids the Paint System Limited Warranty. Painting a Delden aluminum door voids the Paint System Limited Warranty.

Sections, Parts, Hardware & Springs Limited Warranty

For all Delden steel and aluminum garage door models, if any section, part, spring or hardware, excluding perimeter seal, is defective in material or workmanship, Delden warrants to the original purchaser that Delden will, at Delden's option, repair, replace, refund the original purchase price the defective item for the warranty period listed in the Limited Warranty table above. For Deltrim steel overlay doors, two (2) overlay trim design applications must be painted within 30 days of door installation to activate warranty – Cedar, Smart Trim. Delden warrants to the original purchaser that the overlay trim will not delaminate for a period of one (1) year for Cedar trim and three (3) years for Smart Trim. Delden warrants to the original purchaser that PVC overlay trim will not delaminate for a period of ten (10) years and does not require painting. This section, parts, hardware and springs warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

Window, Window Frames & Inserts Limited Warranty

For all Delden steel garage door models, if any Estate Glass, Trim Inserts, insulated glass or window frame is defective in material or workmanship, Delden warrants to the original purchaser that Delden will, at Delden's option, repair, replace, refund the original purchase price the defective item for ten (10) years from the date of purchase. For any glass or laminated glass that is defective in material or workmanship, Delden warrants to the original purchaser that Delden will, at Delden's option, repair, replace, refund the original purchase price the defective item for one (1) year and five (5) years respectively from the date of purchase. This warranty excludes single pane glass and decorative hardware. This warranty shall be void when insulated glass is installed in high-moisture environments (swimming pool enclosure, sauna, Jacuzzi, hot tub, sky light, refrigeration unit or greenhouse).

Limited Warranty for Wood Garage Doors

If your Delden wood sections are defective in materials or workmanship, Delden warrants to the original purchaser that Delden will, at Delden's option, repair, replace, refund the original purchase price the defective section for the warranty period listed in the Limited Warranty table above. This warranty excludes the glass and the decorative hardware.

Delden wood doors have natural wood variations that enhance its natural beauty, and the uniformity of wood section color and grain is not warranted. Some splitting and cracking is a natural characteristic of wood and is not covered under warranty. Damage caused by failure to finish and care for the wood door is excluded from this warranty. No warranty of paint or stain compatibility is made or implied.

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